Patient Portal Self-Enrollment Instructions

1. Visit www.ppgh.com/patient/portal

2. Enter required information (Legal name, date of birth and your email address)
   Note: You will need to use the same email address that we have on file.

3. Click on Submit to continue.

Palo Pinto General Hospital
PPGH

MyConnect Patient Portal

Create an account

Last Name (required)

First Name (required)

Date of Birth (required)
Year   Month   Day

Social Security Number (required)
Last 4 digits

Confirm Social Security Number (required)
Last 4 digits

Email Address (required)
Example: email@example.com

Confirm Email Address (required)

Submit

Have an account? Return to sign in page

If enrollment request is unsuccessful, you will receive the following message: →

In this instance, the patient did not previously provide an email address.

Palo Pinto General Hospital
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MyConnect Patient Portal

Create an account

⊙ Could not create account

The enrollment was not successful.

Auto-enrollment was not successful. This is usually due to not having your social security number or email address on file.

Please contact 940-328-6562 or send an email to portal@ppgh.com that includes: your name, birthdate, last 4 of your social security number, and which email you want attached to your patient portal. One of our IT staff members will contact you to create your account.

Return to Sign in page

If enrollment request is successful, you will receive the following message: →

Go to your email to continue your registration.

Palo Pinto General Hospital
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MyConnect Patient Portal

Create an Account

⊘ Account created successfully

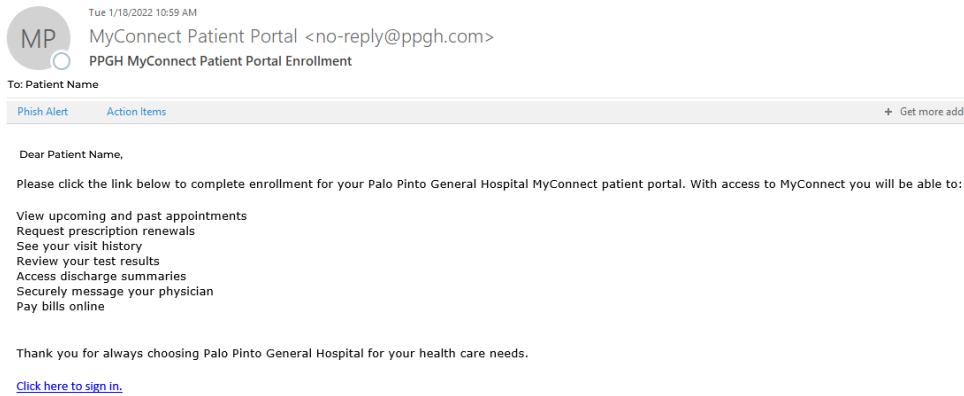You have successfully enrolled with the MyConnect Patient Portal patient portal system.

You should receive an email at the account your.email@yahoo.com soon.

This message will contain your user id and a temporary password.

Return to Sign in page

Patient Portal Self-Enrollment Instructions

4. Check your email for a message from no-reply ppgh.com with a link to complete registration.

> **MP**
> Tue 1/18/2022 10:59 AM
> MyConnect Patient Portal <no-reply@ppgh.com>
> PPGH MyConnect Patient Portal Enrollment
>
> To: Patient Name
>
> Phish Alert   Action Items   + Get more add-
>
> Dear Patient Name,
>
> Please click the link below to complete enrollment for your Palo Pinto General Hospital MyConnect patient portal. With access to MyConnect you will be able to:
>
> View upcoming and past appointments
> Request prescription renewals
> See your visit history
> Review your test results
> Access discharge summaries
> Securely message your physician
> Pay bills online
>
> Thank you for always choosing Palo Pinto General Hospital for your health care needs.
>
> Click here to sign in.

5. Click on the link in your email to create a Logon ID and Password. You will need to use the criteria provided and choose three security questions from the drop down menu to continue.

> *NOTE: Your Logon ID cannot include symbols (@#!...) or spaces.*
> *(An email address does not meet the criteria for Logon ID.)*

> **PPGH Palo Pinto General Hospital**   Log Off
>
> Please select a new Logon ID and Password. Also define the Security Questions to activate your user.
>
> Change Logon ID and Password
>
> Logon ID must:
> • Contain no fewer than 4 character(s)
> • Contain no more than 15 character(s)
> • Contain no fewer than 2 numeric character(s)
> Password must:
> • Contain no fewer than 4 character(s)
> • Contain no more than 15 character(s)
> • Contain no fewer than 1 numeric character(s)
> • Contain no fewer than 1 uppercase character(s)
> • Contain no fewer than 1 lowercase character(s)
>
> New Logon ID
> New Password
> Confirm New Password
> Security Question   In what city (full name of city) was your Mother born ?
> Security Question Answer
> Security Question   In what city (full name of city) were you born ?
> Security Question Answer
> Security Question   In what year was your Father born ?
> Security Question Answer
>
>   Continue ⬅

Remember to make note of your Login ID and Password for future reference

6. The last step is to read and agree to the User Agreement (Terms and conditions) form. By clicking Accept, you will be logged into the portal.

> I acknowledge that I have read and fully understand this consent form. I have been given risks and benefits of the patient portal and agree that I understand the risks associated with online communication between my physician and me as the patient, and I consent to the conditions outlined herein. I acknowledge that using the patient portal is entirely voluntary and will not impact the quality of care I receive from Palo Pinto General Hospital should I decide against using the patient portal. In addition, I agree to adhere to the policies set forth herein, as well as any other instructions or guidelines that my physician may impose for online communications. I have been proactive about asking questions related to this consent agreement. All of my questions have been answered with clarity.
>
>   Decline   Accept ⬅

7. You are now successfully enrolled and will be directed to the portal homepage.